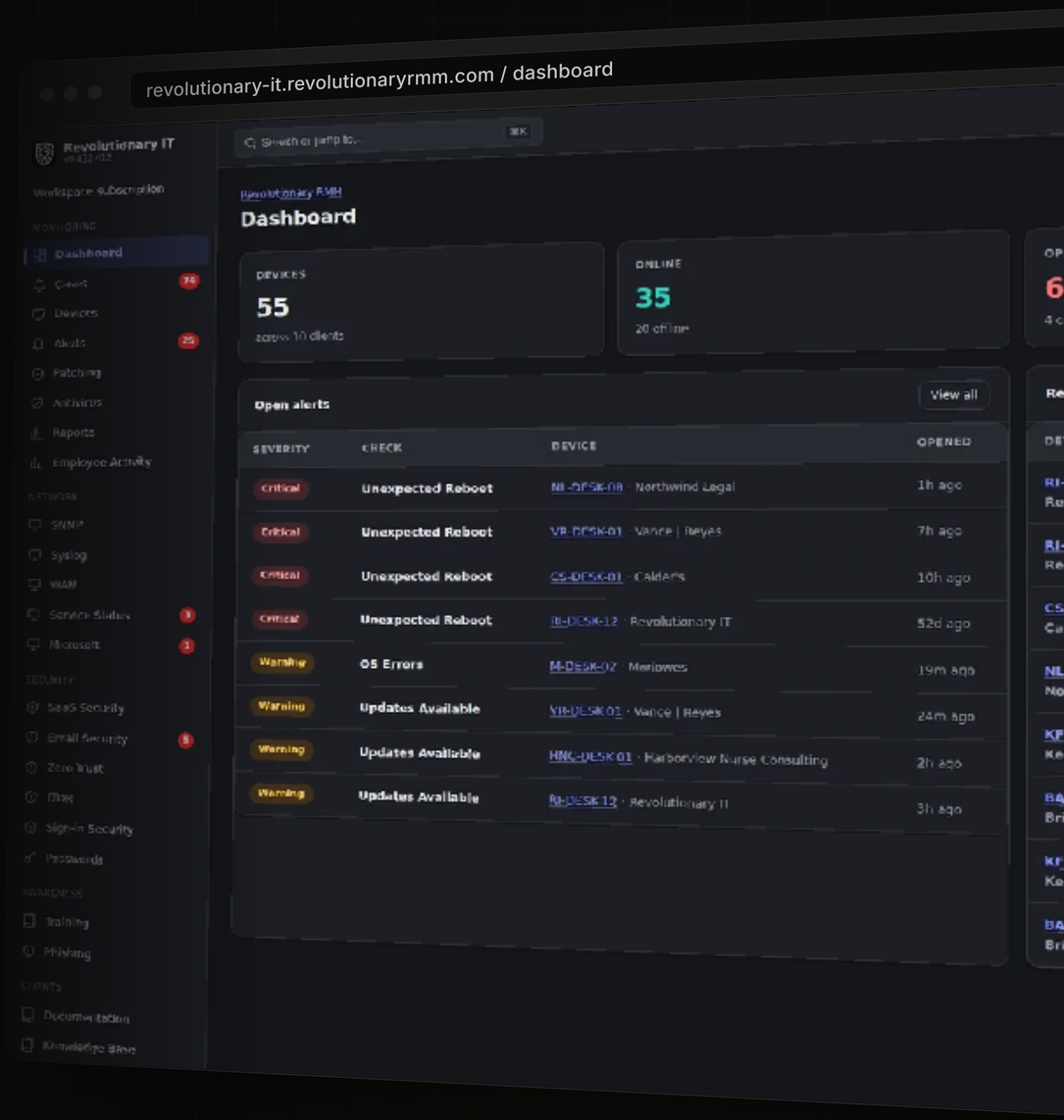
REVOLUTIONARY RMM

DESIGN PARTNER DISCOVERY · 12-WEEK PILOT

Shape an RMM around the work your team actually does.

Built by Operators. For Operators.

One real workflow, measured against your own baseline, with the scope and terms in writing before anything is installed.



RevolutionaryRMM.com David Pitts and Thomas Coppedge, co-founders

RECEIPT Real product screen, Revolutionary IT workspace (the founders' MSP), captured Oct 28 2026 and sanitized: client names are fictional.

We built it for our own MSP, and we run it there every day.

David Pitts and Thomas Coppedge run Revolutionary IT, a managed service provider in Dallas. We built Revolutionary RMM because we wanted a tool that ends every alert in a fix we can check.

Revolutionary IT is a related party and our first design partner. It runs its own client devices on the product and tells us where it falls short. It holds no discount or equity place. Revolutionary RMM is being formed as its own Delaware corporation, separate from Revolutionary IT.

57 **of 70 devices at Revolutionary IT**
enrolled in Revolutionary RMM today, growing (read-only count, Nov 2 2026)

You talk to the builders
Two founders, no sales team in between.

No invented proof
Our own use is related-party use, not customer evidence. We will not show you logos or quotes we do not have.

What we ask of you is what we did ourselves: run one real workflow on it, and keep score.

RECEIPT Owner decision 22: 70 devices under management at Revolutionary IT (owner-stated); 57 enrolled, read-only production count Nov 2 2026 (related-party use). Relationship and corporation: owner decisions of 31 October 2026.

THE WORK

Too many tabs, and the outage you hear about from the customer.

Tool sprawl

Monitoring, PSA, remote access, documentation and security in separate tabs, each with its own version of the truth.

PSA gaps

Alerts that never become tickets, tickets that never reach the device, and time that never reaches the invoice.

Patch chasing

The same failed update every month, and a deploy called done before the device has rebooted.

Remote access

A session that drops on restart, or needs a second tool, while the user is waiting.

Billing by hand

Device counts reconciled per client at month end, from a different screen than the work.

One question starts every call: which routine task takes more steps than it should?

RECEIPT The friction the founders lived running Revolutionary IT. PSA weight: an MSP owner's direct feedback, Sept 10 2026. No time-saving figure is claimed.

Every alert should end in a fix you can check.

Alert | Context | Case | Owner | Action | **Verify** | Resolve

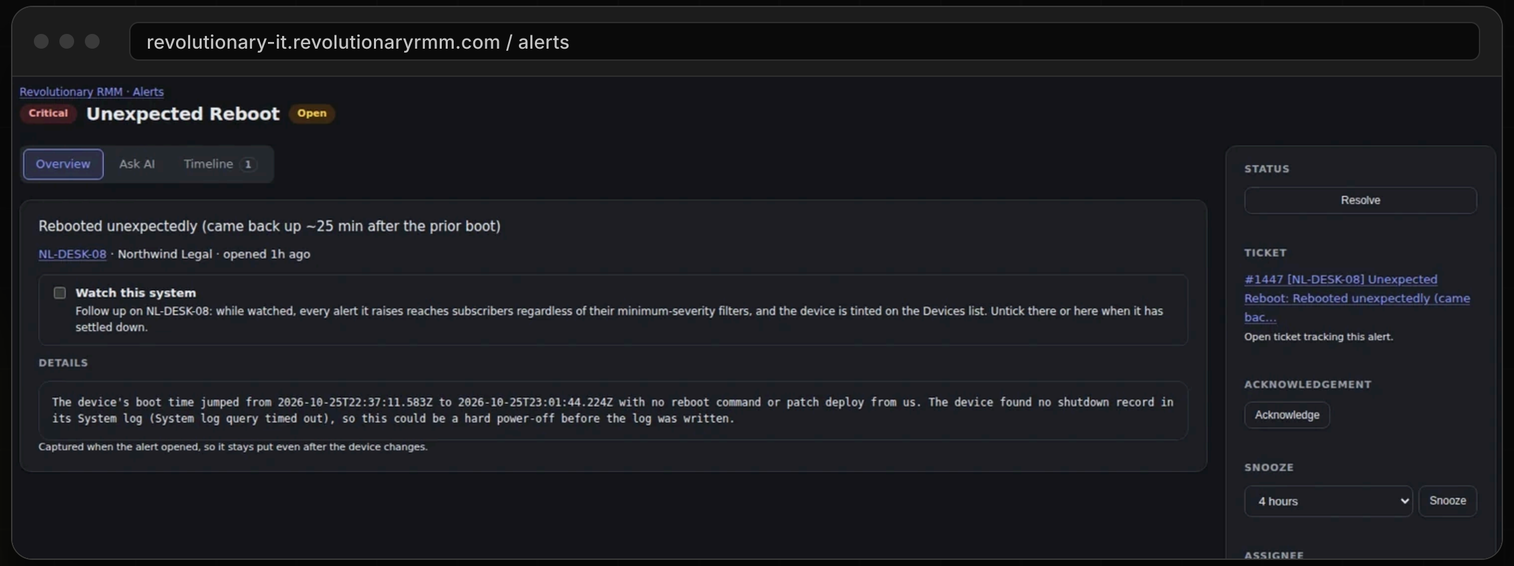
WHAT RAN

An action record tells you what ran.

WHAT CHANGED

A later observation shows whether it worked.

In the pilot, a fix counts only when it is still fixed seven days later.

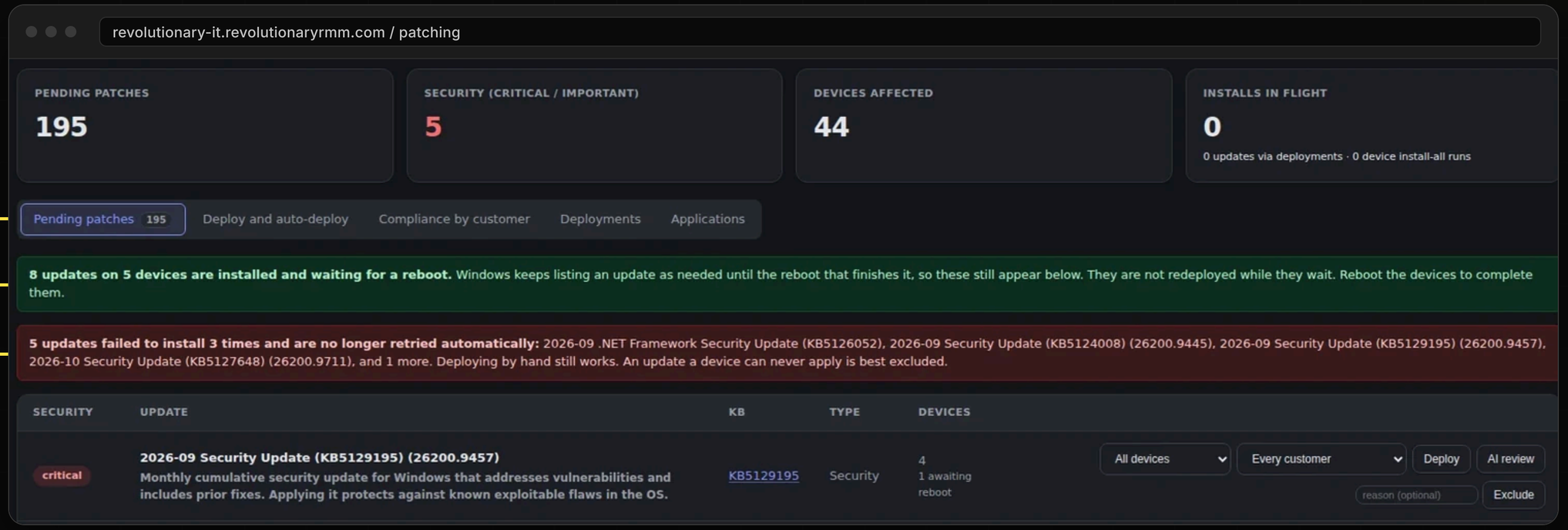


One alert in our own MSP: what changed on the device, the linked ticket, the owner and Resolve on one screen. Resolve is a deliberate step, not a script exit code.

RECEIPT Model as published on /partners/ (read Oct 31 2026). Seven-day rule: the RMM 1.0 outcome definition (owner decisions, 31 October 2026).
Real product screen, Revolutionary IT workspace (the founders' MSP), captured Oct 28 2026 and sanitized: client names are fictional.

Patching that tells you the truth.

IN RMM 1.0 TODAY



1 You choose the scope
Deploy one patch per device, per client or to everyone, or exclude it.

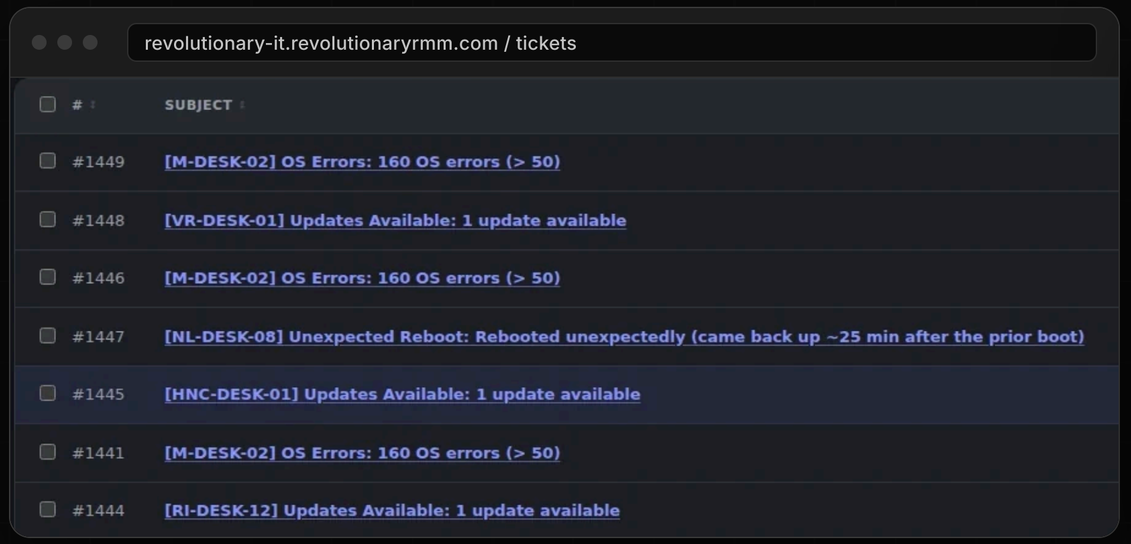
2 Waiting is not failing
Updates installed and waiting for a reboot are not redeployed.

3 It stops and says so
After three failed installs an update stops retrying and is listed.

RECEIPT Real product screen, Revolutionary IT workspace (the founders' MSP), captured Oct 28 2026 and sanitized: client names are fictional. Full RMM 1.0 release acceptance is not yet established; a pilot scope lists each capability's current limit.

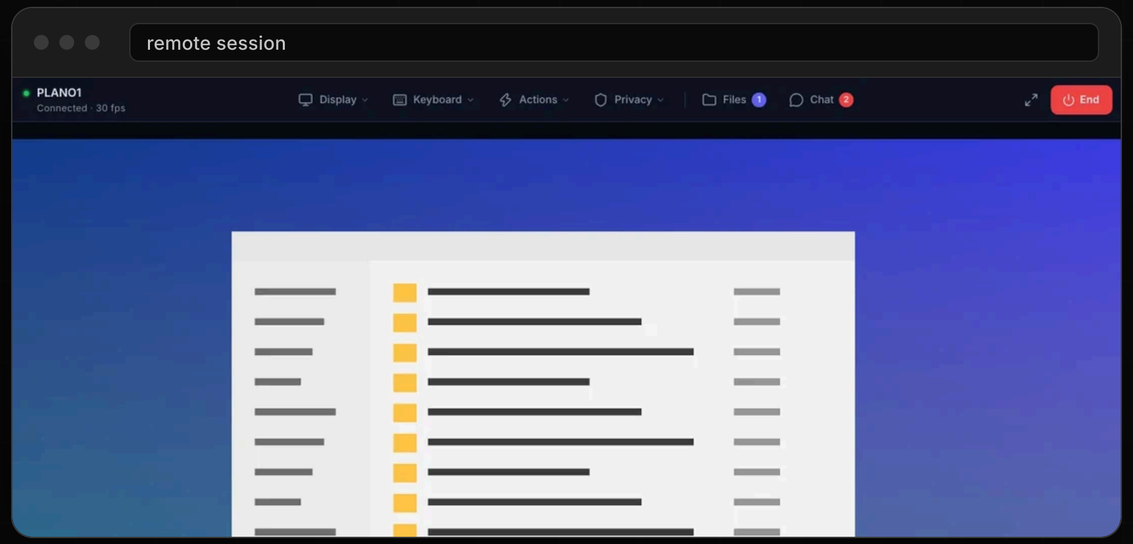
Tickets and remote sessions beside the device.

Tickets from alerts



A ticket raised from an alert carries the device name in its subject, so nobody hunts for it.

Remote session



The real Remote Access viewer; the remote desktop is replaced with a placeholder for privacy. Sessions stay open through sign-out and restart.

IN RMM 1.0 The service desk is the product's own. It is not a native PSA; that gap is on the next slide.

RECEIPT Real product screen, Revolutionary IT workspace (the founders' MSP), captured Oct 28 2026 and sanitized: client names are fictional. Remote session behavior: /roadmap/ Shipped list, Oct 2026 (agent 0.4.79, Remote Access app 0.6.0).

What a pilot covers today, and what it does not yet.

IN A PILOT

RMM 1.0

$5 PER DEVICE PER MONTH

- Enrollment and inventory
- Monitoring, alerts and cases
- Patching
- Remote support
- Approved scripts
- Tickets and customer lifecycle

PLANNED

SuperRMM 1.0

PLANNED $10 TARGET, NOT FOR SALE

- Discovery and topology
- Scoped APIs and events
- Human-reviewed AI triage
- One backup-health and one EDR connector
- Outcome dashboards

PLANNED

SuperRMM 2.0

PRICING TO BE ANNOUNCED

- Native PSA
- Native backup and recovery
- Native UEM and EDR
- Enterprise scale and trust

If PSA decides it for you, say so on the first call. We do not connect to your existing PSA today, and a native PSA is planned without a date. Better you hear it now than in week six.

RECEIPT Scope and status as published on /roadmap/ and /pricing/ (read Oct 31 2026): RMM 1.0 is offered at $5 while its full release acceptance is not yet established; SuperRMM items are planned. Prices: owner decisions, 31 October 2026.

THE PILOT

Twelve weeks, one contained scope, two decisions.

BEFORE DAY 1

Scope and baseline

Written down before anything is installed.

WEEK 4 GATE

Go, fix or stop

Decided before the second invoice.

WEEK 11

Your decision

Continue, extend or offboard.



WEEKS 1 TO 4

Install, first patch cycle

Noncritical devices first. Your current tool stays on.

WEEKS 5 TO 8

Real work in the product

Tickets, remote sessions and the workflow you chose.

WEEKS 9 TO 12

Repeat and compare

A second patch cycle; the workflow measured as in week 0.

INVOICES, BILLED IN ADVANCE

Day 1
$1 rate, 28 days

Day 29
$1 rate, 28 days

Day 57
$1 rate, 28 days

Day 85
Partner price, unless you cancel

RECEIPT Pilot length, exit and week-12 choices: /partners/. Billing (owner decisions, 31 October 2026): three 28-day invoices in advance at the $1 rate, then the partner price on day 85 unless you cancel; no card at signup. The week 4 gate and week 11 session are the program design.

Success is counted in numbers you already track.

Hours per week

spent on the one workflow you chose

Days to patch

from release to installed, on the scoped devices

Alerts and tickets

per 100 devices per week, and how many were noise

Fixes that held

share still fixed seven days later

Devices reporting

share checking in on schedule

Our time you needed

founder hours per week, from our own log

BASELINE Week 0, your method → TARGET Week 0, in your words → WEEK 12 Same method, compared

We measure; we do not promise a result. A missing number is recorded as unknown, never as zero.

RECEIPT Measures follow the pilot plan and the /partners/ FAQ (evaluation measures, not promised improvements). Seven-day rule: RMM 1.0 outcome definition. No pilot result exists yet to cite.

THE TERMS

The terms, in four numbers.

$1

per device per month

During the pilot. Three invoices, billed in advance every 28 days.

84

days, from your own start

Twelve weeks. No shared cohort date. Leave at any point, no fault, no penalty.

50%

off, for life

From day 85, for the first 100 paying partners: RMM 1.0 at $2.50 instead of $5.

85

the day the partner price starts

Unless you cancel before then. We go through it with you in the week 11 decision session.

OPTIONAL

You never need to join to buy RMM 1.0. No card is needed to start a pilot.

PLACES AND EQUITY

A discount place needs a signed agreement and a paid first invoice. The first nine partners to finish the pilot and pay their first invoice after it also receive 0.1 percent equity each, by separate agreement.

RECEIPT Program terms (owner decisions, 31 October 2026; /partners/ and /pricing/). Equity: 0.9% in total by separate written agreement with the Delaware corporation once it exists; separate from the investor round. Applicable sales tax is added.

Both sides put something real in.

From you

- One workflow you want to improve, and how it runs today
- A contained, noncritical client or site, and authority to install there
- A named owner and a working technician
- A baseline in week 0, and candid feedback, including what did not help

From us

- A written scope before anything is installed
- One 30-minute working session every week, with both founders
- Each capability's current limit, stated up front
- A yes, no or not now on every request, never a promised date

SUPPORT

8AM - 6PM CST, weekdays. Every request, including a critical alert, is acknowledged within four support hours and answered within one business day.

YOUR NAME

No use of your name, logo, quote or results without your separate written approval for each one.

IF YOU LEAVE

Access off at once. Export in 5 business days. Data deleted in 30 days, backups in 90.

RECEIPT Support: program support terms (business hours; no resolution-time guarantee). Publicity and offboarding: design partner terms (Oct 21 2026).

Start with one workflow.

1

30-minute call

No preparation, nothing confidential.

2

Written scope

Devices, people, baseline, measures.

3

Sign

Participation agreement and pilot schedule.

4

Day 1

Install, baseline check, first session.

REVOLUTIONARY RMM

RevolutionaryRMM.com/partners

Book: revolutionaryrmm.com/contact/#book-call

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11816 Inwood Rd #194, Dallas, TX 75244

RECEIPT Agreements are with Revolutionary IT, LLC (business name Revolutionary Software) until the Delaware C corporation being formed for Revolutionary RMM is filed. Contact details as published on /contact/.